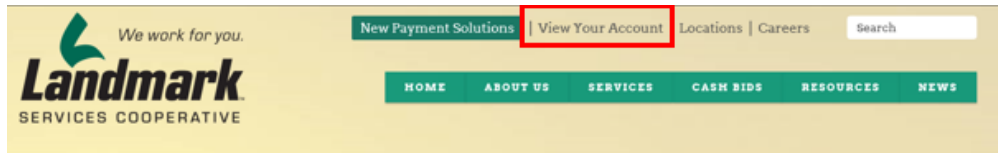


Online (ePay) Bill Pay FAQ

Q: Where do I go to pay my statement online?

A: Visit <https://www.landmark.coop> and click on "View Your Account" on the top menu bar.



- Enter your Landmark account number and password and press "Submit."

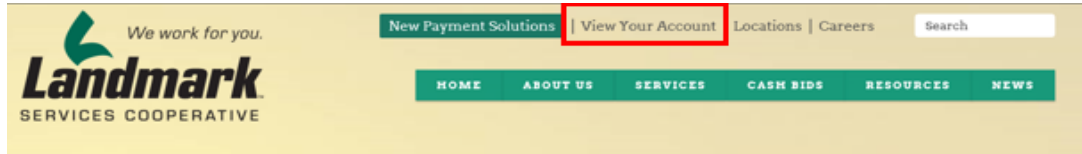
A screenshot of the Landmark Services Cooperative "Account Authentication" page. The page features the Landmark logo at the top, followed by the text "Account Authentication". Below this, there are two input fields: "Account ID:" and "Password:", each with a small rectangular input box. A "Submit" button is located below the "Password:" field. At the bottom of the page, there is a small copyright notice: "©Copyright AgVantage® Software, Inc. 2017. All rights reserved."

- If it's your first time logging in, click the "First time sign on" link to create your online account.

- [First time sign on](#) - First time users must use this option.
- [Forgot your password?](#)

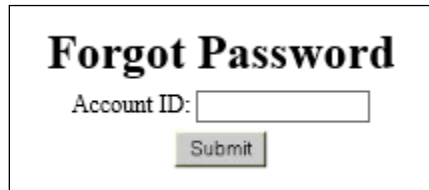
Q: What if I forget my password?

A: Visit <https://www.landmark.coop> and click on "View Your Account" on the top menu bar and then the "Forgot your password?" link on the left-hand side of the following screen.



- [First time sign on](#) - First time users must use this option.
- [Forgot your password?](#)

- Enter your Landmark account number and click "Submit." This will send an email to the email address we have on file for the account, with the password.

A screenshot of a web form titled 'Forgot Password'. The title is in a large, bold, serif font. Below the title is a text input field labeled 'Account ID:'. Below the input field is a button labeled 'Submit'.

Q: Do I need any special hardware or software to use the online payment service?

A: No special hardware or software is required to use this service. You will only need Internet access and your web browser.

Q: How am I billed for this service?

A: There is no cost for enrolling in and using this payment option.

Q: Is this service secure?

A: Yes. This service is designed to maintain the privacy and security of your financial information.

Q: Will my information be shared with anyone?

A: No. All information is stored in a secured environment to prevent unauthorized access to your personal and financial data. We will not distribute your personal information for marketing or solicitation purposes.

Q: What methods of payment can I use to pay my bill?

A: You can pay your bill via ACH (Automated Clearing House) transaction, which draws funds directly from your checking or savings account.

Q: What types of invoices will I be able to pay online using this service?

A: You will be able to pay any purchases made under your regular account (01) or regular agronomy account (50).

You will NOT be able to pay:

- Prepay contracts (energy, agronomy or feed)
- Credits on account

Q: Where can I find my Landmark Services account number?

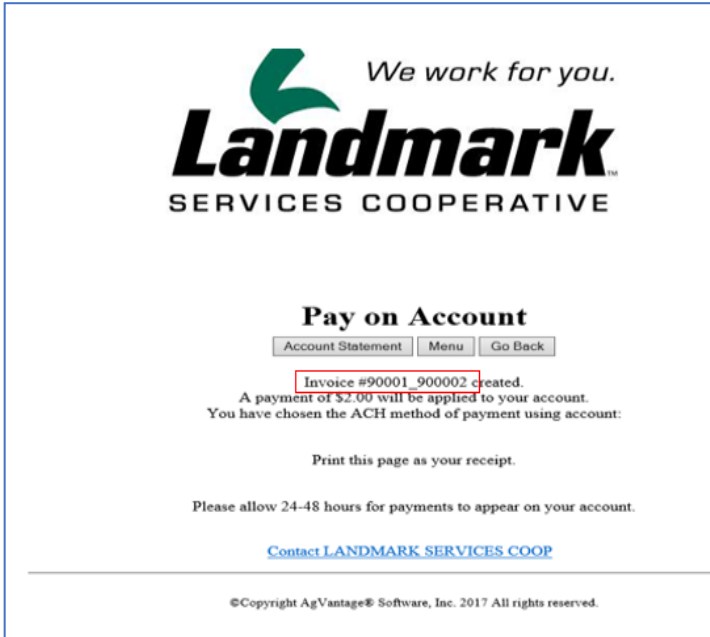
A: You can find your Landmark Services account number on a recent paper bill or monthly statement.


Q: When is the money for the payment drawn from my bank account?

A: The funds for the payment are generally debited from your account the next business day, however it may take up to two days, depending on when the payment transaction is initiated. Please keep in mind that you should always have funds available to cover the payment on that date.

Q: How can I confirm that a payment has been made?

A: After the payment has been submitted, you will receive a confirmation page, which will serve as your receipt. Print this for your records if you wish, or simply record the invoice number listed as your confirmation number. Once the payment has posted, your invoice balance will be updated on your account under the "**View Your Account**" link on our website. You can also check to see if the funds have been drawn from your bank account.



 We work for you.
Landmark
SERVICES COOPERATIVE

Pay on Account

[Account Statement](#) [Menu](#) [Go Back](#)

Invoice #90001_900002 created.
A payment of \$2.00 will be applied to your account.
You have chosen the ACH method of payment using account:

[Print this page as your receipt.](#)

Please allow 24-48 hours for payments to appear on your account.

[Contact LANDMARK SERVICES COOP](#)

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Q: How do I change my banking information?

A: Contact Landmark Services Cooperative at 608-819-4200 or email epay@landmark.coop for assistance.